

**HEALTH CARE QUALITY MANAGEMENT – SUMMER 2015**

**PADM 590 – UNM SCHOOL OF PUBLIC ADMINISTRATION**

**TUESDAYS AND THURSDAYS – 4:00 PM – 6:15 PM (MDT)**

**WH 147 – UNM ALBUQUERQUE & UNM STATEWIDE SITES**

**RONALD R. ALDRICH, MBA, LFACHE, ADJUNCT PROFESSOR**

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**OFFICE HOURS – TUESDAYS AND THURSDAYS 2:00 PM –**

**3:30PM (MDT) – BY APPOINTMENT – ROOM 3012 – UNM SPA**

### **ACCREDITATION CRITERIA**

**.111.B.1 Population Health and Health Status Assessment**

**.111.B.1 Statistical Analysis and Application**

**.111.B.18 Quality Assessment For Patient Care Improvement**

### **COURSE DESCRIPTION**

**This course is designed for future leaders of health care organizations. The course provides Students with the knowledge of how the best Health Care Organizations deliver high quality and cost effective health care services.**

**REQUIRED TEXTBOOK**

**HEALTHCARE QUALITY BOOK**

**ISBN-13: 978-156793-590-5**

**Editors: M.S. Joshi, Dr.PH, Elizabeth R. Ransom, MD, David Nash, MD, Scott Ransom, DO, Third Edition (2014), Health Administration Press (Publisher) Order Code CBCTS-2256, Hardback. Textbook also available at UNM Bookstore**

**COURSE OBJECTIVES**

- 1) Identify and evaluate the functions, structure and quality performance of health care organizations.**
- 2) Analyze and design organizational processes that support quality improvement and patient satisfaction.**
- 3) Evaluate and understand governance, administration, medical staff and nursing functions and their responsibility for quality assessment and improvement.**
- 4) Understand population health and its relationship to health status improvement.**
- 5) Be prepared to assume a position of leadership in a health care organization to help improve quality.**

## COURSE EXPECTATIONS

Graduate Students in the UNM School of Public Administration are presumed to be adult learners who are taking PADM 590, Health Care Quality Management, to improve their leadership capabilities. Students are expected to regularly attend classes, actively participate and contribute to a shared positive learning experience. Reading of assigned materials will be critical for successful learning. If unusual circumstances require you to miss a class, please send an explanatory E-Mail to Ron Aldrich, Adjunct Professor, at [Limberpine@aol.com](mailto:Limberpine@aol.com) and watch the missed class on VOD.

### Grading System:

Final Grades for PADM 590, Health Care Quality Management, will be based on 25% Class Participation, 25% Mid-Term Exam, and 50% Final Exam. Exams will be Essay Questions which will provide the Students the Students the opportunity to demonstrate both learning and integration of knowledge. Students will select five of eight essay questions to answer on each Exam and will follow an Exam Schedule established by Ron Aldrich, Adjunct Professor, and announced in advance.

**CLASS SCHEDULE AND READING ASSIGNMENTS:**

**TUESDAY, JUNE 2, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTERS 1 & 2**

**THURSDAY, JUNE 4, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTER 4**

**TUESDAY, JUNE 9, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTER 13, MELISSA COLE, RN, BSN, MSW, GUEST SPEAKER**

**THURSDAY, JUNE 11, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTERS 3 & 7, BARRY SILBAUGH, MD – GUEST SPEAKER**

**TUESDAY, JUNE 16, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTERS 5 & 6**

**THURSDAY, JUNE 18, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTER 8**

**TUESDAY, JUNE 23, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTERS 9 & 10**

**THURSDAY, JUNE 25, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTER 14**

**TUESDAY, JUNE 30, 2015, HEALTHCARE QUALITY BOOK,  
CHAPTERS 11 & 12, DENIS CORTESE, M.D., GUEST SPEAKER,  
CLASS TO BE TAUGHT FROM UNM TAOS**

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THURSDAY, JULY 2, 2015, STUDENT PRESENTATIONS BY HEIDI SMITH (CREDENTIALING PROCESSES & HCQM), KAYLA HAMMOND, (HEALTH CARE & HCQM IN RURAL RUSSIA) POWER POINT PRESENTATIONS TO BE DISTIRBUTED BEFORE CLASS BY STUDENTS (PRESENTATIONS IN LIEU OF MID-TERMS)

TUESDAY, JULY 7, 2015, HEALTHCARE QUALITY BOOK, CHAPTERS 15 & 16

THURSDAY, JULY 9, 2015, HEALTHCARE QUALITY BOOK, CHAPTER 17

TUESDAY, JULY 14, 2015, HEALTHCARE QUALITY BOOK, CHAPTERS 18 & 19

THURSDAY, JULY 16, 2015, HEALTHCARE QUALITY BOOK, CHAPTER 20

TUESDAY, JULY 21, 2015, HEALTHCARE QUALITY BOOK, CHAPTER 21

THURSDAY, JULY 23, 2015, 4:00 PM – 5:00 PM, FINAL CLASS TO BE CONDUCTED FROM SANTA FE HEC – GENERAL FEEDBACK ON FINAL EXAMS BY RON ALDRICH & OFI FEEDBACK ON PADM 590, HCQM, COURSE BY STUDENTS

