

**HEALTH CARE QUALITY MANAGEMENT – FALL 2017**

**PADM 590 – UNM SCHOOL OF PUBLIC ADMINISTRATION**

**SATURDAYS – 12:00 – 2:30 PM (MST)**

**DSH 132 – UNM ALBUQUERQUE & ZOOM**

**RONALD R. ALDRICH, MBA, LFACHE, ADJUNCT PROFESSOR**

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**OFFICE HOURS – SATURDAYS 10:30 AM– 11:30 AM (MST) – BY  
APPOINTMENT – DANE SMITH HALL CENTER COURT**

**ACCREDITATION CRITERIA**

- .111.B.1 Population Health and Health Status Assessment**
- .111.B.1 Statistical Analysis and Application**
- .111.B.18 Quality Assessment for Patient Care Improvement**

**COURSE DESCRIPTION**

**This course is designed for future leaders of health care organizations. The course provides Students with the knowledge of how the best Health Care Organizations deliver high quality and cost effective health care services.**

## PAGE 2

### REQUIRED TEXTBOOK

#### HEALTHCARE QUALITY BOOK

ISBN-13: 978-156793-590-5

Editors: M.S. Joshi, Dr.PH, Elizabeth R. Ransom, MD, David Nash, MD, Scott Ransom, DO, Third Edition (2014), Health Administration Press (Publisher) Order Code CBCTS-2256, Hardback. Textbook also available at UNM Bookstore

### COURSE OBJECTIVES

- 1) Identify and evaluate the functions, structure and quality performance of health care organizations.
- 2) Analyze and design organizational processes that support quality improvement and patient satisfaction.
- 3) Evaluate and understand governance, administration, medical staff and nursing functions and their responsibility for quality assessment and improvement.
- 4) Understand population health and its relationship to health status improvement.
- 5) Be prepared to assume a position of leadership in a health care organization to help improve quality.

**COURSE EXPECTATIONS**

**Graduate Students in the UNM School of Public Administration are presumed to be adult learners who are taking PADM 590, Health Care Quality Management, to improve their leadership capabilities. Students are expected to regularly attend classes, actively participate and contribute to a shared positive learning experience. Reading of assigned materials will be critical for successful learning. If unusual circumstances require you to miss a class, please send an explanatory E-Mail to Ron Aldrich, Adjunct Professor, at [Limberpine@aol.com](mailto:Limberpine@aol.com) and watch the missed class on VOD.**

**Grading System:**

**Final Grades for PADM 590, Health Care Quality Management, will be based on 30% Class Participation, 30% Mid-Term Exam, and 40% Final Exam. Exams will be Essay Questions which will provide the Students the opportunity to demonstrate both learning and integration of knowledge. Students will select five of eight essay questions to answer on each Exam and will follow an Exam Schedule established by Ron Aldrich, Adjunct Professor, and announced in advance.**

CLASS SCHEDULE AND READING ASSIGNMENTS:

SATURDAY, AUGUST 26, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTERS 1 & 2 & SEPTEMBER 2, 2017 (LABOR DAY HOLIDAY)

SATURDAY, SEPTEMBER 9, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTER 3, BARRY SILBAUGH, MD, MS – GUEST LECTURER TO  
BE INVITED

SATURDAY, SEPTEMBER 16, 2017, HEALTHCARE QUALITY  
BOOK, CHAPTER 4

SATURDAY, SEPTEMBER 23, 2017, HEALTHCARE QUALITY  
BOOK, CHAPTERS 5 & 6

SATURDAY, SEPTEMBER 30, 2017, HEALTHCARE QUALITY  
BOOK, CHAPTER 7

SATURDAY OCTOBER 7, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTER 8

SATURDAY, OCTOBER 14, 2017 – UNM FALL BREAK

SATURDAY, OCTOBER 21, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTERS 9 & 10

SATURDAY, OCTOBER 28, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTER 11 & 12, DAN FORD, GUEST LECTURER (ZOOM) TO  
BE INVITED

PAGE 5

SATURDAY, NOVEMBER 4, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTER 13, MELISSA COLE, RN, BSN, MSW – GUEST  
LECTURER TO BE INVITED

SATURDAY, NOVEMBER 11, 2017, HEALTHCARE QUALITY  
BOOK, CHAPTER 14 & 15

SATURDAY, NOVEMBER 18, 2017, HEALTHCARE QUALITY  
BOOK, CHAPTERS 16 & 17

SATURDAY, NOVEMBER 25, 2017 – THANKSGIVING WEEKEND

SATURDAY, DECEMBER 2, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTERS 18 & 19

SATURDAY, DECEMBER 9, 2017, HEALTHCARE QUALITY BOOK,  
CHAPTERS 20 & 21

SATURDAY, DECEMBER 16, 2017, FINAL CLASS TO BE  
CONDUCTED FOR ONE HOUR – GENERAL FEEDBACK ON FINAL  
EXAMS BY RON ALDRICH & OPPORTUNITIES FOR  
IMPROVEMENT (OFI) FEEDBACK ON PADM 590, HCQM,  
COURSE BY STUDENTS.