PADM 567: HEALTHCARE ETHICS- SPRING 2025

UNM SCHOOL OF PUBLIC ADMINISTRATION: 3 CREDIT HOURS

SATURDAYS: 12:00 PM To 2:45 PM (MST) VIA ZOOM

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OFFICE HOURS- By APPOINTMENT ON CONFERENCE CALL

COURSE DESCRIPTION

This course is designed to prepare future healthcare leaders of Health Care Organizations (HCO's) to deal with Healthcare Ethical Issues and Dilemmas which often occur in HCO's. The learning objectives will be achieved through the Presentation and Discussion of Case Studies in HCO's which present Ethical Issues for review and reflection as well as other readings on Ethical Issues. The Course does not cover Medical Ethics.

COURSE OBJECTIVES

1. Identify Healthcare Management Issues confronting HCO's and their leaders.

- 2. Create an understanding of analytical frameworks for discerning the implications of healthcare ethical issues in HCO's
- 3. Understand the roles of Governance, Management and External Government Agencies in dealing with Ethical Issues such as Waste, Fraud, & Abuse.
- 4. Be prepared to assume a position of leadership in an HCO, to enhance resolution of ethical dilemmas impacting the HCO and to be aware of THE TRACKS WE LEAVE.

TEXTBOOK AND SUPPLEMENTAL MATERIALS

Required Textbook: <u>ETHICS AND MANAGEMENT DILEMMAS</u>
<u>IN HEALTHCARE_ISBN</u> 9781640554511

Author: Frankie Perry, Fourth Edition, 2024, Health Administration Press, Chicago, Illinois

COURSEWORK AND PARTICIPATION

Instructor Response Time

I routinely check the course for postings or emails, Monday-Friday from 8 AM- 5 PM and sometimes on the weekend. You can anticipate a 4-hour response from me, Monday-Friday. On the weekend, it may be longer.

PROCEDURES FOR COMPLETING COURSEWORK

- If course work is late, please email the Adjunct Professor and it will be considered on a case-by-case basis.
 Students should Email the day before the due date.
- All written work needs to be submitted via Email and case study assignments are presented online during class.

COURSE EXPECTATIONS FOR PARTICIPATION

Graduate Students in the UNM School of Public
Administration are presumed to be adult learners who are
taking PADM 567, Health Care Ethics, to improve their
leadership capabilities. Students are expected to regularly
attend class, actively participate in discussions, and contribute
to a positive learning experience. Reading of assigned
materials will be critical for successful learning. If unusual
circumstances cause you to miss a class, please send an
explanatory Email to Ron Aldrich, and watch the missed class
on Recording on CANVAS, if available.

Final Grades for PADM 567, Healthcare Ethics, will be based on:

- 60% Class Participation and Case Studies/Chapters
 Presentations
- 40% Final Exam

The Final Exam will be Essay Questions which will provide the students the opportunity to demonstrate both knowledge and integration of knowledge. Students will select five out of eight Essay Questions to answer and will follow an Exam Schedule established by Ron Aldrich, Adjunct Professor, and announced in advance.

CLASS PARTICIPATION

- Attend class weekly via Zoom with camera on
- Take part in weekly discussion by contributing thoughts and ideas
- Complete the weekly readings
- Be engaged during class
- Doing case studies and chapter presentations (Part of 60%)

CHARACTERISTICS OF ENGAGEMENT

- Preparation
- Focus

- Presence
- Asking Questions
- Listening
- Specificity
- Synchronizing

UNM POLICIES

TITLE IX: GENDER DISCRIMINATION

In an effort to meet obligations under Title IX, UNM faculty, Teaching Assistants, and Graduate Assistants are considered "responsible employees" by the Department of Education (see pg. 15). This designation requires that any report of gender discrimination which includes sexual harassment, sexual misconduct and sexual violence made to a faculty member, TA, or GA must be reported to the Title IX Coordinator at the Office of Equal Opportunity.

Read more about campus policy regarding sexual misconduct.

COPYRIGHT ISSUES

All materials in this course fall under copyright laws and should not be downloaded, distributed, or used by students for any purpose outside this course.

The UNM Copyright Guide has additional helpful information on this topic.

ACCESSBILITY

The American with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodations of their disabilities. If you have a disability requiring accommodation, please contact the UNM Accessibility Resource Center in 2021 Mesa Vista Hall at 505-277-3506. Information about your disability is confidential.

ACADEMIC INTEGRITY

You should be familiar with UNM's <u>Policy on Academic</u>
Dishonesty and the Student Code of Conduct which outline

academic misconduct defined as plagiarism, cheating, fabrication, or facilitating any such act.

CLASS ASSIGNMENTS & SCHEDULE:

| Class (Saturday) | Chapter | |
|------------------|-------------------|--------------------------|
| January 25, 2025 | Chs 1 & 2 | Ch 1: Understanding |
| | | Your Leadership |
| | | Responsibilities & The |
| | Ron Aldrich, | Business Case for |
| | Adjunct Professor | Ethics Management |
| | | Ch 2: Business Case for |
| | | Ethics Management |
| February 1, 2025 | Chs 3 & 4 | Ch 3: Medical Errors – |
| | | Paradise Hills Medical |
| | | Center (2 student |
| | | presenters) |
| | | Ch 4: Conflicting Moral |
| | | Demands – Qual Plus |

| | HMO (2 student presenters) |
|-----------------------------|--|
| February 8, 2025 Chs 5 & 6 | Ch 5: Gender Discrimination: Rolling Hills Community Hospital (2 student presenters) |
| | Ch 6: Physician Impairment – University Hospital (2 student presenters) |
| February 15, 2025 Chs 7 & 8 | Ch 7: Workforce Reduction- Hillside County Medical Center (2 student presenters) |
| | Ch 8: Nurse Shortage – Metropolitan |

| | Community Hospital (2 student presenters) |
|----------------------|--|
| February 22, 2025 Cl | Ch 9: Information Technology Setback- Heartland Health System (2 student presenters) |
| | Ch 10: Failed Hospital Merger- Richland Valley Healthcare System (2 student presenters) |
| March 1, 2025 CI | Ch 11: When Patient Demands and Hospital Policies Collide Hurley Medical Center (2 student presenters) |

| | | Ch 12: Baby Charlie |
|----------------|--------------------------------|------------------------------|
| | | and End of Life (2 |
| | | student presenters) |
| March 8, 2025 | Chs 13 & 14 | Ch 13: Ethics and |
| | | Management Lessons |
| | | Learned from |
| | | Hurricane Katrina (2 |
| | | student presenters) |
| | | Ch 14: C-Suite Ethical |
| | | Campus or Not Cecelia |
| | | Medical Center (2 |
| | | student presenters) |
| March 15, 2025 | Chs 15 & 16 | Ch 15: Legal |
| | | Perspectives |
| | | Ch 16: The Intersection |
| | | of Governance and |
| | | Management |
| March 22, 2025 | UNM Spring Break (No Class) | |
| | | |

| Chs 17 & 18 | Ch 17: Deciding Values |
|-------------|------------------------|
| | Ch 18: The Ethics of |
| | Managing People |
| Chs 19 & 20 | Ch 19: Management |
| | Diversity, and |
| | Inclusion |
| | Ch 20: Information |
| | Technology; Lasting |
| | Impact of Recent |
| | Pandemic Response on |
| | Healthcare |
| | Management & |
| | Delivery |
| Chs 21 & 22 | Ch 21: Ethics |
| | Considerations and |
| | Challenges in |
| | Pandemics |
| | Ch 22: The Critical |
| | Integration of Public |
| | Health within the |
| | Healthcare System |
| | |
| | Chs 19 & 20 |

| April 19, 2025 | Chs 23 & 24 | Ch 23: Increasing the |
|----------------|-------------|-------------------------|
| | | Capacity for |
| | | Innovation in |
| | | Healthcare |
| | | Management |
| | | Ch 24: Ethics Issues in |
| | | Managed Care |
| April 26, 2025 | Chs 25 & 26 | Ch 25: Evaluating |
| | | Healthcare Ethics |
| | | Committees |
| | | Ch 26: Prevention & |
| | | Treatment of |
| | | Substance Abuse |
| | | Disorders Among |
| | | Healthcare |
| | | Professionals |
| May 3, 2025 | Chs 27 & 28 | Ch 27: Ethics Issues in |
| , , | | Graduate Medical |
| | | Education |

| | | Ch 28: Ethics Issues in Healthcare Emergency Management |
|--------------|--|---|
| May 10, 2025 | Final Class Feedback on Final Exams & Feedback on Course by Students | N/A |