

PADM- 567: HEALTHCARE ETHICS - SPRING 2024

UNM School Of Public Administration: 3 Hours Credit

Saturdays: 12:00 PM To 2:45 PM (MST) via ZOOM

Ronald R. Aldrich, MBA, LFACHE

ADJUNCT PROFESSOR, UNM MHA

Limberpine@aol.com & raldrich@unm.edu

NM HOME: (505) 995-0885 OR Cell: (307) 690-9016

OFFICE HOURS – By Appointment on Conference Call

Course Description:

The Course is designed to prepare future healthcare leaders of Health Care Organizations (HCO's) to deal with Healthcare Ethical Issues and Dilemmas which often occur in HCO's. The learning objectives will be achieved through the Presentation and Discussion of Case Studies in HCO's which present Ethical Issues for review and reflection as well as other readings on Ethical Issues. The Course does not cover Medical Ethics.

Course Objectives:

- 1) Identify Healthcare Management Issues confronting HCO's and their leaders.
- 2) Create an understanding of analytical frameworks for discerning the implications of healthcare ethical issues in HCO's.
- 3) Understand the roles of Governance, Management and External Government Agencies in dealing with Ethical Issues such as Waste, Fraud & Abuse.
- 4) Be prepared to assume a position of leadership in an HCO, to enhance resolution of ethical dilemmas impacting the HCO and to be aware of THE TRACKS WE LEAVE.

TEXTBOOK AND SUPPLEMENTAL MATERIALS

Required Textbook:

THE TRACKS WE LEAVE: ETHICS AND MANAGEMENT DILEMMAS IN HEALTHCARE ISBN 9781640551404 Author: Frankie Perry, Third Edition, 2020, Health Administration Press, Chicago, Illinois

COURSEWORK AND PARTICIPATION

Instructor Response Time

I routinely check the course for postings or emails, Monday (8 am) – Friday (12 pm) and sometimes on the weekend. You can anticipate an 8-hour response from me, Monday – Thursday. On this weekend it maybe longer.

Procedures for Completing Coursework

Include:

- *If course work is late, please email the instructor and it will be considered on a case-by-case basis. Students should email the day before the due date.*
- *All written work needs to be submitted via email and case study assignments are presented online during class*

Course Expectations for Participation

Graduate Students in the UNM School of Public Administration are presumed to be adult learners who are taking PADM 567, Health Care Ethics, to improve their leadership capabilities. Students are expected to regularly attend classes, actively participate in discussions, and contribute to a positive learning environment. Reading of assigned materials will be critical for successful learning. If unusual circumstances cause you to miss a class, please send an explanatory E-Mail to Ron Aldrich, and watch the missed class on VOD, if available.

Final Grades for PADM 567, Healthcare Ethics, will be based on:

- 60% Class Participation and Case Studies/Chapters Presentations
- 40% Final Exam

Exams will be Essay Questions which will provide the students the opportunity to demonstrate both knowledge and integration of knowledge. Students will select five out of eight Essay Questions to answer and will follow an Exam Schedule established by Ron Aldrich, Adjunct Professor and announced in advance.

Class participation

- Attend class weekly via Zoom with camera on
- Take part in weekly discussion by contributing thoughts and ideas
- Complete the weekly readings
- Be engaged during class
- Doing case studies and chapter presentations (Part of 60%)

Characteristics of Engagement

- Preparation
- Focus
- Presence

- Asking Questions
- Listening
- Specificity
- Synchronizing

UNM POLICIES

Title IX: Gender Discrimination

In an effort to meet obligations under Title IX, UNM faculty, Teaching Assistants, and Graduate Assistants are considered “responsible employees” by the [Department of Education](#) (see pg. 15). This designation requires that any report of gender discrimination which includes sexual harassment, sexual misconduct and sexual violence made to a faculty member, TA, or GA must be reported to the Title IX Coordinator at the [Office of Equal Opportunity](#). [Read more about campus policy regarding sexual misconduct.](#)

Copyright Issues

All materials in this course fall under copyright laws and should not be downloaded, distributed, or used by students for any purpose outside this course.

[The UNM Copyright Guide](#) has additional helpful information on this topic.

Accessibility

The American with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodations of their disabilities. If you have a disability requiring accommodation, please contact the [UNM Accessibility Resource Center](#) in 2021 Mesa Vista Hall at 505-277-3506. Information about your disability is confidential.

Academic Integrity

You should be familiar with UNM’s [Policy on Academic Dishonesty](#) and the [Student Code of Conduct](#) which outline academic misconduct defined as plagiarism, cheating, fabrication, or facilitating any such act.

CLASS ASSIGNMENTS & SCHEDULE:

Class (Saturday)	Chapter	
January 20, 2024	Ch 1 & 2 Ron Aldrich, Adjunct Professor	Ch 1: Understanding Your Leadership Responsibilities & The Business Case for Ethics Management
January 27, 2024	Ch 3 & 4	Ch 3: Medical Errors – Paradise Hills Medical Center (2 student presenters)

		Ch 4: Conflicting Moral Demands – Qual Plus HMO (2 student presenters)
February 3, 2024	Ch 5 & 6	Ch 5: Gender Discrimination: Rolling Hills Community Hospital (2 student presenters) Ch 6: Physician Impairment – University Hospital (2 student presenters)
February 10, 2024	Ch 7 & 8	Ch 7: Workforce Reduction- Hillside County Medical Center (2 student presenters) Ch 8: Nurse Shortage – Metropolitan Community Hospital (2 student presenters)
February 17, 2024	Ch 9 Guest Lecture (to present with one student): Pete Shelkin, MSHA, CISSP, PMR, FHIMSS	Ch 9: Information Technology Setback- Heartland Health System Pete Shelkin, MSHA, CISSP, PMR, FHIMSS (with one student presenter) - Guest Discussion Leader - To Be Invited
February 24, 2024	Ch 10	Ch 10: Failed Hospital Merger- Richland Valley Healthcare System (2 student presenters)
March 2, 2024	Ch 11	Ch 11: When Patient Demands and Policies Collide – Hurley Medical Center (2 student presenters)
March 9, 2024	Ch 12 (Final Case Study)	Ch 12: Baby Charlie and End of Life Decisions (2 student presenters)
March 16, 2024	UNM Spring Break	(No Class)
March 23, 2024	Ch 13 & 14	Ch 13 & 14: Legal Perspectives & The Intersection of Governance,

		Management & Ethics (2 student presenters: both chapters)
March 30, 2024	Ch 15 & 16	Ch 15 & 16: Deciding Values & The Ethics of Managing People (2 student presenters: both chapters)
April 6, 2024	Ch 17 & 18	Ch 17 & 18: Management: Diversity & Inclusion & Increasing the Capacity for Innovation in Health Care Management (2 students)
April 13, 2024	Ch 19 & 20	Ch 19 & 20: Ethics Issues in Managed Care, Evaluating Health Care Ethics Committees (2 students)
April 20, 2024	Ch 21	Ch 21: Prevention & Treatment of Substance Abuse Disorders Among Healthcare Professionals (2 students)
April 27, 2024	Ch 22 & 23	Ch 22 & 23: Ethics Issues in Medical Education & Ethics Issues in Healthcare Emergency Management (2 students: both chapters)
May 4, 2024	Final Class	Feedback On Final Exams & Grades-Professor Aldrich & Feedback on PADM 567, Health Care Ethics – Students