

HEALTH CARE QUALITY MANAGEMENT – SUMMER 2016

PADM 590 – UNM SCHOOL OF PUBLIC ADMINISTRATION

TUESDAYS AND THURSDAYS – 4:00 PM – 6:30 PM (MDT)

WH 147 – UNM ALBUQUERQUE & EXTENDED STUDENT SITES

RONALD R. ALDRICH, MBA, LFACHE, ADJUNCT PROFESSOR

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**OFFICE HOURS – TUESDAYS AND THURSDAYS 2:00 PM –
3:30PM (MDT) – BY APPOINTMENT – ROOM 3018 – UNM SPA**

ACCREDITATION CRITERIA

- .111.B.1 Population Health and Health Status Assessment**
- .111.B.1 Statistical Analysis and Application**
- .111.B.18 Quality Assessment for Patient Care Improvement**

COURSE DESCRIPTION

This course is designed for future leaders of health care organizations. The course provides Students with the knowledge of how the best Health Care Organizations deliver high quality and cost effective health care services.

REQUIRED TEXTBOOK

HEALTHCARE QUALITY BOOK

ISBN-13: 978-156793-590-5

Editors: M.S. Joshi, Dr.PH, Elizabeth R. Ransom, MD, David Nash, MD, Scott Ransom, DO, Third Edition (2014), Health Administration Press (Publisher) Order Code CBCTS-2256, Hardback. Textbook also available at UNM Bookstore

COURSE OBJECTIVES

- 1) Identify and evaluate the functions, structure and quality performance of health care organizations.**
- 2) Analyze and design organizational processes that support quality improvement and patient satisfaction.**
- 3) Evaluate and understand governance, administration, medical staff and nursing functions and their responsibility for quality assessment and improvement.**
- 4) Understand population health and its relationship to health status improvement.**
- 5) Be prepared to assume a position of leadership in a health care organization to help improve quality.**

COURSE EXPECTATIONS

Graduate Students in the UNM School of Public Administration are presumed to be adult learners who are taking PADM 590, Health Care Quality Management, to improve their leadership capabilities. Students are expected to regularly attend classes, actively participate and contribute to a shared positive learning experience. Reading of assigned materials will be critical for successful learning. If unusual circumstances require you to miss a class, please send an explanatory E-Mail to Ron Aldrich, Adjunct Professor, at Limberpine@aol.com and watch the missed class on VOD.

Grading System:

Final Grades for PADM 590, Health Care Quality Management, will be based on 30% Class Participation, 30% Mid-Term Exam, and 40% Final Exam. Exams will be Essay Questions which will provide the Students the Students the opportunity to demonstrate both learning and integration of knowledge. Students will select five of eight essay questions to answer on each Exam and will follow an Exam Schedule established by Ron Aldrich, Adjunct Professor, and announced in advance.

CLASS SCHEDULE AND READING ASSIGNMENTS:

**TUESDAY, JUNE 7, 2016, HEALTHCARE QUALITY BOOK,
CHAPTERS 1 & 2**

**THURSDAY, JUNE 9, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 3, BARRY SILBAUGH, MD, MS – GUEST LECTURER**

**TUESDAY, JUNE 14, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 4**

**THURSDAY, JUNE 16, 2016, HEALTHCARE QUALITY BOOK,
CHAPTERS 5 & 6**

**TUESDAY, JUNE 21, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 7**

**THURSDAY, JUNE 23, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 8**

**TUESDAY, JUNE 28, 2016, HEALTHCARE QUALITY BOOK,
CHAPTERS 9 & 10**

**THURSDAY, JUNE 30, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 11 & 12**

**TUESDAY, JULY 5, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 13, MELISSA COLE, RN, BSN, MSW – GUEST
LECTURER (INVITED)**

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**THURSDAY, JULY 7, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 14**

**Friday, JULY 8, 2016, 11:00 AM - 2:00 PM - NMHE CEO
ROUNDS ON PATIENT SAFETY, CSVPMC – SANTA FE, NM**

**TUESDAY, JULY 12, 2016, HEALTHCARE QUALITY BOOK,
CHAPTERS 15 & 16**

**THURSDAY, JULY 14, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 17**

**TUESDAY, JULY 19, 2016, HEALTHCARE QUALITY BOOK,
CHAPTERS 18 & 19**

**THURSDAY, JULY 21, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 20**

**TUESDAY, JULY 26, 2016, HEALTHCARE QUALITY BOOK,
CHAPTER 21**

**THURSDAY, JULY 28, 2016, 4:00 PM – 5:00 PM, FINAL CLASS
TO BE CONDUCTED FOR ONE HOUR – GENERAL FEEDBACK ON
FINAL EXAMS BY RON ALDRICH & OPPORTUNITIES FOR
IMPROVEMRNT (OFI) FEEDBACK ON PADM 590, HCQM,
COURSE BY STUDENTS.**

