

# Syllabus for PADM 590: Professional Writing for Public & Health Administration: From Memos to Proposals (3 Credit Hours)

Instructor Stephanie Larson, MA
Class Day & Time Tuesdays, 7:00-9:30pm
Class Location Dane Smith Hall 134
Office Hours By Appointment
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#### **About Your Instructor**

Name: Stephanie Larson (Pronounced: Stef-a-nee; Lar-son)

What to call me: Stephanie or, if you don't feel comfortable using my first name, then Ms.

Larson is fine

Preferred Pronouns: She/Her/Hers

# **Course Description:**

This course will elevate students' writing abilities and prepare them for the range of professional writing tasks they will be expected to conduct as public or health administrators. Students will assess their own writing strengths and weaknesses and identify resources to improve their composition skills. Students will explore and compose in the most common genres of professional writing. As they write, students will gain experience with revision and peer review. By the end of the semester students will submit a complete writing portfolio consisting of descriptions of the most common genres of professional writing, sample writing pieces, and resources.

# **Course Objectives and Student Learning Outcomes:**

Competencies addressed: Communication Skills--Students will develop the professional writing skills expected from public & health administrators.

Upon completion of this course, the student will be able to:

- Locate and evaluate the information from a variety of peer-reviewed publications.
- Become familiar with correct writing and referencing styles.
- Demonstrate understanding of different types of professional writing.
- Apply knowledge of different types of professional writing by composing different professional writing projects and revising with feedback.

• Understand how to work in small discussion groups to maximize product development while minimizing time.

#### **Access and Accommodations**

I strive to create an inclusive learning environment for all. I am invested in your success in this class and at UNM, so please let me know if anything is preventing you from doing your best work. This can include your own learning strengths, any classroom dynamics that you find uncomfortable, ESL issues, disability or chronic illness, and/or personal issues that impact your work. I will hold such conversations in strict confidence.

In accordance with University Policy 2310 and the Americans with Disabilities Act (ADA), academic accommodations may be made for any student who notifies the instructor of the need for an accommodation. It is imperative that you take the initiative to bring such needs to the instructor's attention, as I am not legally permitted to inquire. Students who may require assistance in emergency evacuations should contact the instructor as to the most appropriate procedures to follow. Contact Accessibility Resource Center at 277-3506 (voice) or arcsrvs@unm.edu (email) for additional information.

#### **Textbooks and Supplies:**

All readings will be available on our course UNM Learn site

For additional reference you may want to purchase: Swain, J. & K.D. Swain. *Effective Writing in the Public Sector*. Routledge, 2014 (Suggested)

# **Plagiarism**

Plagiarism is the use of an original idea, data, or information that is not common knowledge without properly attributing said content to its original source through a reference and citation. It is also possible to plagiarize yourself if you reprint material you have previously written without letting your reader know the material is not new.

Plagiarism does not depend on intent. Many cases of plagiarism are unintentional and due to sloppy notetaking, citations, or poor understanding of the boundaries of plagiarism. In this class students will learn about plagiarism and how to avoid it through careful notetaking and familiarity with the American Psychological Association (APA) citation style.

Please note that I have a zero-tolerance policy for plagiarism. If you turn in work that is not your own without attribution to the originator, you will receive an F on the assignment and possibly face disciplinary action from the department. Please be proactive and reach out if you have any questions about whether you might be committing plagiarism. There is no penalty for being proactive and consulting me. I'm always happy to help!

#### **Class Ground Rules**

Writing and peer review can be a vulnerable activity. Many students often come to class with previous negative experiences with writing instruction, which can make the process of composition all the more raw. I have designed this class to give students space to be creative and make mistakes. All members of this class, myself included, are expected to make the writing and peer review process a safe and productive environment. Feedback should be

constructive. Any instance of a student degrading their peer's work will result in a one-on-one meeting with the instructor. Hate speech, harassment, or any other actions that create an unsafe or hostile classroom environment will result in immediate dismissal from the classroom, and disciplinary action.

# \*\*\*A Note About Writing and Privacy In this Class\*\*\*\*

Peer review is a key element of writing pedagogy and praxis. During almost every class meeting you will engage in peer review. Because this course is focused on professional writing, I may ask you to source or compose documents you may encounter through your job. I understand some of these documents may contain sensitive information. Prior to submitting *any* document for this course (whether for instructor or peer review) please anonymize or scrub any sensitive information. While, as a rule, all documents and discussion are not to leave class, you should take all precaution with sensitive information that may appear in your writing.

#### **Assignment Breakdown**

Assignment Type	Percentage
Presentation	20%
In-Class Writing and	15%
Participation	
Portfolio	50%
Peer Review	15%

#### **Assignment Descriptions**

# **Presentation: 15%**

- The best way to crystalize learning is by teaching. In this assignment, students will choose
  and become an expert on one genre from our class list posted on BlackBoard Learn. This
  assignment involves sharing a reading related to your genre, presenting on your genre,
  and leading a class activity. Because this assignment has multiple components, I have
  outlined a presentation timeline below:
  - One week before your presentation: Submit, through BlackBoard, one class reading related to your chosen genre
  - 48 hours before your presentation: Submit, through BlackBoard, your slidedeck or lesson plan (if you will not be using a visual aid)
  - Day of presentation: Spend 10 to 15 minutes introducing the class to your chosen genre. Close by leading a short class writing exercise to reinforce your lesson
- I am happy to consult and provide resources if you have any questions about your chosen genre. Students will submit a lesson plan to BlackBoard that also includes the writing exercise 48 hours prior to the presentation.
  - **Grading Criteria**: Letter Grade (see rubric on the following page)

Α Student has submitted all components of the assignment on time. Student's presentation evidences thought and preparation. The genre is well-defined and audience members could easily compose in said genre after attending the presentation. The in-class writing exercise thoughtfully reinforces the lessons presented on the genre at hand. Instructions are clear, the assignment is relevant, the presenter actively engages and leads their peers in the activity and post-activity discussion. C Student may have turned in some element of the presentation late (or not at all). The student may appear unprepared to present. The student's presentation may demonstrate a lack of research and understanding regarding the genre at hand. The student's in-class assignment may be disorganized. It may be difficult to link the lessons learned in the genre with the outcomes of the in-class assignment. The presenter may fail to engage peers during and after the in-class writing F Student not turned in one or more elements of the assignment.

#### **In-Class Writing and Participation: 15%**

- Writing can only improve through practice. During class meetings students will be expected to actively engage with the instructor and peers through written and oral communication. Assignments may include class discussion, group writing projects, rubric development, and reflective exercises. I will neither collect these assignments nor will I grade them. Instead, students will be marked complete or incomplete each class meeting. The goal of in-class writing and participation is to encourage students to use these exercises as space to be creative and experiment in their writing.
  - Grading Criteria: Holistic Letter Grade. I will consider each student's participation and engagement throughout the semester in conjunction with group evaluations and assign a letter grade accordingly.

#### Peer Review: 15%

 Peer feedback is invaluable. Whether you are soliciting advice from an expert in the field or a colleague's review of an email before you hit send, getting at least one other person to read one's work can produce stronger, more polished and professional writing. Throughout the semester students will learn how to provide constructive peer review. Students will then apply their new knowledge to peer review exercises to their colleagues' writing.  Grading Criteria: Holistic Letter Grade. I will consider each student's peer review performance throughout the semester and assign a letter grade accordingly (see rubric below):

Α	Student has consistently provided thoughtful, constructive peer
	review
В	Student demonstrates the ability to provide thoughtful,
	constructive peer review, but has failed to turn in every peer
	review assignment
С	Student demonstrates the ability to proofread for basic
	mechanical and grammatical errors, but does not evidence
	higher order editing for the rhetorical situation (i.e. content)
F	Student is needlessly cruel and hypercritical in their peer review.
	Their feedback creates a hostile writing environment

# Portfolio: 50% Due Wednesday, December 11, 2019

- The portfolio is the culmination of the student's development as a writer throughout the semester. The goal of the portfolio is to give students a source they can reference in their professional lives when they encounter writing situations. The portfolio will consist of the following:
  - A cover letter of no more than 500 words in which the student explains how they improved their writing over the semester, what they learned, and next steps for a lifelong practice of professional writing. The student's answers to these questions should draw on evidence from their writing throughout the semester.
  - o Five **polished** pieces of writing selected from the genres covered in class.
  - A short (no more than 300 words) introduction for each piece of writing in which the student explains the genre, rhetorical situation, and two resources (cited in APA format) for writing in said genre.
    - Grading Criteria: Letter grade (see rubric below)

	Portfolio Letter	Writing Samples	Genre Introductions
Α	Polished, thoughtful, and	Five pieces from five	Five short introduction that
	answers the following	different genres	demonstrate the student's
	questions: how has the	covered in class	understanding of each genre
	student improved their	The five pieces	of writing
	writing? What has the student	evidence the	The student explains the
	learned? Next steps for a	student's	genre, rhetorical situation,
	lifelong practice of	understanding of	and provides two resources
	professional writing? Student	each genre	(cited in APA format) for
	supports their answer with	Each piece is	writing in said genre
	evidence drawn from writing	polished and free of	

	thou completed throughout	contont	Each introduction does not
	they completed throughout the semester	content,	exceed 300 words
		mechanical, and	exceed 300 words
	The letter does not exceed	grammatical errors	
	500 words		
В	Although the letter may have	The five writing	The introductions, overall,
	minor mechanical or	pieces may contain	demonstrate the student's
	grammatical errors, it still	small content,	understanding of each genre,
	answers the core questions of	mechanical, or	but may contain minor
	the assignment	grammatical issues	grammatical, content, or
	The student draws on	The five pieces	mechanical errors
	evidence to support their	evidence the	The student explains the
	claims, but the evidence is	student's	genre, rhetorical situation,
	weak or poorly placed	understanding of	and provides two resources
	The letter does not exceed	each genre	for writing in said genre
	500 words		although this section may
			contain small errors
			Each introduction does not
			exceed 300 words
С	The letter contains major	All five writing	The introductions show the
	mechanical or mechanical	pieces are present,	student has an overall grasp
	errors	but contain major	of each genre, but the
	The student does not	content,	student could improve and
	adequately answer the	mechanical, or	refine and the details of their
	·	, and the second	
	questions The letter exceeds 500 words	grammatical issues The students shows	understanding Each introduction exceeds
	The letter exceeds 500 words		
		an overall	300 words
		understanding of	
		each genre, but	
		could improve and	
		refine the details of	
		their knowledge	
F	The student has failed to turn in	one or more elements	of the portfolio

# **Class Schedule**

The Schedule of Activities is subject to change. Please check your email and BlackBoard Learn for any updates.

Weeks 1-5: The Writer's Toolbox

Week	Date	Lesson	Due
One	Jan.	Introductions and Class	Nothing
	21	Goals	
Two	Jan.	Genre, The Rhetorical	Assignments:
	28	Situation, and Notetaking	<ul> <li>11:59pm Jan. 27 Rhetorical Situation Example (BB)</li> <li>11:59pm Jan. 28 Genre Presentation Sign-Up (BB)</li> </ul>
			Readings:
			<ul> <li>The Rhetorical Situation by Bitzer</li> <li>The Rhetorical Situation by Jory</li> <li>Genre by Writing Commons</li> <li>"Write that Down" by Lewis</li> </ul>
Three	Feb. 4	Style, Mechanics, and	Assignment:
		Grammar	<ul> <li>11:59pm Feb. 3 Example of Good Writing (BB)</li> <li>Readings:</li> </ul>
			<ul> <li>An Approach to Style (With a List of Reminders) by William Strunk, Jr. &amp; E.B. White p. 61-74 (read section V in full, skim the rest of the book)</li> <li>Active Voice and "Be" Verbs by University of Louisville Writing Center</li> <li>Active and Passive Voice by University of Louisville Writing Center</li> <li>Articles by University of Louisville Writing Center</li> <li>Modifiers by University of Louisville Writing Center</li> <li>Parallelism by University of Louisville Writing Center</li> <li>Prepositions by University of Louisville Writing Center</li> <li>Semicolons by University of Louisville Writing Center</li> <li>Semicolons by University of Louisville Writing Center</li> </ul>

			<ul> <li>That, Which, and Who by University of Louisville Writing Center</li> <li>Making a Case for Rhetorical Grammar by L.R. Micciche</li> </ul>
Four	Feb. 11	APA Formatting & Writing Ethics	Assignment:  • 11:59pm Feb 10 APA Question Submission  • By start of class: Download and set up your Zotero account (https://libguides.unm.edu/Zotero)
			<ul> <li>Readings:         <ul> <li>Ethics in Technical Writing by Annemarie Hamlin, Chris Rubio, &amp; Michele DeSilva</li> <li>American Society for Public Administration Code of Ethics</li> <li>American College of Health Executives Code of Ethics</li> <li>Purdue Online Writing Lab (OWL) APA Guidelines (explore the website, become familiar with the information offered regarding APA style and citations)</li> </ul> </li> </ul>
Five	Feb. 18	Polishing, Proofreading, and Accessible Writing	<ul> <li>Assignment:         <ul> <li>By start of class: Download and set up your Zotero account (https://libguides.unm.edu/Zotero)</li> </ul> </li> <li>Readings:         <ul> <li>Shitty First Drafts by Anne Lamott</li> <li>Public Law 111-274 (the Plain Writing Act of 2010)</li> <li>Federal Plain Language Guidelines (Skim only)</li> <li>Plain Language Principles by the Food and Drug Administration</li> <li>Guidelines for Writing about People with Disabilities by the ADA National Network</li> </ul> </li> </ul>

	<ul> <li>How to Make your Presentation         Accessible to All by the Web         Accessibility Initiative</li> <li>Tips for Getting Started Writing for         Web Accessibility by the Web         Accessibility Initiative</li> </ul>
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# Weeks 6-16: Genres of Public Administration

Week	Date	Lesson	Due
Six	Feb. 25	Writing for the Record: Memos, Letters, and Emails	Assignments:  • 11:59pm Feb. 24  Proofreading  Annotation  Readings: Check BB
Seven	Mar. 3	Writing for the Public I: Media Releases, Social Media, and Public Service Announcements	Assignments:  • 11:59pm Mar. 2 Group Rubric  • 6:59pm Mar. 3 Memo, Letter, or Email Draft  Readings: Check BB
Eight	Mar. 10	Writing for the Public II: Op-Eds, Newsletters, Blogs, and Videos	Assignments:  • 11:59pm Mar. 9 Sign-Up For One- On-One Meeting • 11:59pm Mar. 9 Group Rubric • 6:59pm Mar. 10 Media Release, Social Media Post, or PSA Draft  Readings: Check BB
Nine	Mar. 17	No Class; Enjoy Spring Bre	ak

Ten	Mar. 24	Mid-Semester One-On-One Check-In	Assignment:  Review One-On-One Conversation Questions  Readings: None
Eleven	Mar. 31	Writing for Academia Part I: Research, Evaluating Sources, and Literature Reviews	Assignments:  • 6:59pm Mar. 31  Op-Ed  Readings:  • Check BB
Twelve	Apr. 7	Writing for Academia Part II: Abstracts, Conference Presentations, Journal Articles, and Capstones/Theses	Assignments:  • 11:59pm Apr. 6 Group Rubric  • 6:59pm Apr. 7 Lit Review Readings: Check BB
Thirteen	Apr. 14	Writing for Money: Funding Proposals, Budget Justifications, and Reports	Assignments:  • 11:59pm Apr. 13 Group Rubric  • 6:59pm Apr. 14 Abstract, Conference Presentation, Journal Article, or Capstone/Thesis Readings: Check BB
Fourteen	Apr. 21	Writing for Career Advancement: Cover Letters, Resumes, and CVs	Assignments:  • 11:59pm Apr. 20 Group Rubric  • Before Class Apr. Funding Proposal Research or Funding Proposal

			(if already working on one) Readings: Check BB
Fifteen	Apr. 28	Student-Chosen Genres and End-Of-Semester Peer Review Workshop	Assignments:  • 11:59pm Apr. 22 Genre Suggestion Survey  • 6:59pm Apr. 28 Cover Letter, Resume, or CV  • 6:59pm Apr. 28 Any Other Documents You Want Peer Reviewed Readings: None
Sixteen	May 5	Portfolio Presentations	Assignments:  • 11:59pm May 4  visual aid  Readings:  None

# Finals Week (No Class):

Portfolio Due Friday, May 15 at 11:59pm